



For the Joys of Senior Living

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Totally Captivating.

August 14, 2020

Dear Residents and Family Members,

As we enter the last month of summer, it is remarkable to reflect to the end of winter when COVID-19 became a reality to us all. Everyone the world over had to adjust, at least temporarily, to a new way of living. It certainly was unexpected at that time, and I am sure everyone is surprised that we are still being impacted six months later.

I am proud to say that All Seasons has been adjusting through this time period to keep our residents safe, while still providing a level of normalcy. We continue to strive toward giving our residents a well-rounded living experience, even within the constraints of social distancing precautions. As always, we take guidance from the State of Michigan and Oakland County Health Division on proper measures to keep everyone healthy, but we have found ways to do that without requiring isolation. We are pleased to share that our outdoor entertainment has been a success over the past few weeks. Our residents have enjoyed musical performance from a vast range of styles, including steel drummers and crooners to DSO flautists and Jazz performances. We have restored small group activities, where proper distancing precautions can be taken. We are live-streaming lectures, current events and daily exercise. We are also continuing outdoor courtyard exercise at most communities. As mentioned in a previous letter, residents are still able to enjoy walks outdoors and throughout the community at their leisure. We have full housekeeping and personal transportation services available.

We continue to encourage allowable outdoor visits with friends and family, assuming compliance with both social distancing and mask wearing requirements. With notice to the community, we will ensure that your intended visitation area is fully disinfected and staged with proper distancing in mind. You may also request a light snack and/or beverage for your guests at the Concierge's desk.

We are still awaiting recommendations and guidance from the Oakland County Health Division and the State of Michigan on when we can allow visitors indoors and reopen our dining rooms again. Currently, our directive from the authorities on visitors is effective through August 31. The directive on communal dining is September 7. Please know, however, that these dates have been changing based COVID-19 status within the state. We will be sure to communicate with you as soon as we receive any changes or updates.

We thank you for all your cooperation and support through these many months.

Sincerely,

Adam Snyder
Vice President, All Seasons Senior Living