

How to Safely Tour a Senior Living Community

Finding a new home can be a stressful experience. With there already being so much to consider – whether it be finances, location, or family – the arrival of COVID-19 can easily feel like just another obstacle keeping you from your next chapter. At Trilogy Health Services, we've made it our mission to remove any anxiety that comes from exploring your options amidst the COVID-19 pandemic, and ensure your health and safety as you explore any of our senior living communities. Here's how.

Scheduling an In-Person Tour

If you or a loved one have selected a Trilogy Senior Living Community to call home, we'll ask that you choose one family member to select an appointment time for the suite that you (or they) would like to tour. Upon scheduling an appointment time, we will email you or your family member our screening questions and process, as well as what can be expected when entering our campus.

Participating in an In-Person Tour

When arriving at the campus, you or a loved one will be met at the entrance by a member of our team. This team member will be standing nearby our screening table, where you will be asked to complete our screening process. We'll also be more than happy to provide you with a mask, should you not have one.

Once you have passed the screening process, the team member will show you to the suite that you are scheduled to tour. From there, you are free to explore the suite, ask about our amenities, and let us know if there is any way that we can better accommodate you or your loved one. *To ensure the continued health and safety of our residents, no other areas of the campus will be shown during the in-person tour.

Once the tour is complete, our team member will walk you the exit. We will then begin making preparations for the move-in, which will occur the day after your visit.

Scheduling a Virtual Tour

Of course, if you are uncomfortable with touring a suite in-person, other options are available. Unrivaled in their convenience, our Virtual Tours allow you to explore every aspect of a Trilogy Senior Living Community from the comfort of your own home. Whether it's the dining room, the courtyard, or our living areas, you'll be able to see everything that each of our unique campuses have to offer.

Even as times continue to change, we at Trilogy still believe that making a move shouldn't just be "painless" – it should be a moment to celebrate. To schedule your in-person or Virtual Tour, contact any of our campuses today!

