



A note to our Residents, Families, and Partners,

I have a few items to note from this week. Parkland Memory Care in Chandler, Arizona, where the state continues to battle a high number of cases, continues with a series of all negative tests followed by positive tests. Reliable testing and accuracy of tests continue to be two struggling areas of concern. Two communities with positive test results were Wheatfields Senior Living in Clovis, NM, and Westwind Memory Care in Santa Cruz, CA. We had one staff member test positive and one resident tested positive while in care at a local hospital in Clovis. One staff member from Santa Cruz tested positive from a test on Saturday, July 18th. We wish each of them a speedy recovery as we continue to stay alert for signs and or symptoms from everyone in all of our Seasons Living communities.

We continue hearing rave reviews about the Welcome Windows from our communities at Rosewood, Willow Creek, and Pacific View. Forest Creek installation went smoothly earlier this week, and we look forward to seeing photos and videos on their Facebook.

The Transitional Retreat program designed to customize the move-in process also continues to be a steady rollout. Families are appreciative of the navigating assistance during COVID-19, and our dedicated Care Concierge is customizing each resident's unique situation. We are incredibly humbled to have an abundance of caregivers, dining services, activities, and housekeeping Rockstars.

Stay safe, wear your masks, and we will talk soon.

Sincerely,

Dan Williams
President & COO

560 1st Street, Suite 104, Lake Oswego, OR 97034

(p) 503.675.3925 (f) 503.675.3927

seasonsliving.com