

## **TERMS OF USE**

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### **Description of Services**

We provide residents within our communities with access to a variety of services, resources and functions to help facilitate and enhance their lives. These services, resources and functions include, from time to time: (1) building and management announcements, (2) package delivery notifications and in-home package and dry-cleaning delivery, (3) service request tracking, (4) payment features that allows our residents to view and pay for open charges via automatic bank withdrawal, (5) building amenity and resource information, (6) concierge services and our amenity services, (7) information on technology options in the building, (8) offers from our partners, (9) online profile management, (10) a feedback area, (11) building contact information and forms, (12) postings of resident documents, and (13) signature resident services through our The Art of Living<sup>®</sup> program (collectively, the “Services”). We may, from time to time, contract with third parties to manage all, or any portion of, the Services.

### **Passwords**

If you are a user who signs up for any or all Services, we will create a personal account that includes a user name and password to access the Services and to receive messages from us or our authorized agents and representatives. You agree to notify us immediately of any unauthorized use of your password or account. Neither Trillist, nor any of its agents or representatives, will be responsible for any losses, damages, or liabilities arising from the unauthorized use of your user name, password, or account.

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Any questions regarding these Terms and Conditions should be directed to: [webinfo@wheredoyoolive.com](mailto:webinfo@wheredoyoolive.com).

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