

# COVID-19 Communication From Senior Living Management

July 24, 2020

Dear Savannah Court of Orange City Residents, Families, and Associates:

At Senior Living Management, our primary goal is the safety and well-being of our residents and our caring staff. As we navigate this public health emergency, we hope to do so together, by consistently communicating openly with our residents and families.

During routine testing, we have learned that there are COVID-19 positive associates. They will remain away from the community until it is safe for them to return.

**We continue to follow protocols, as provided by the DOH, CDC and other authorities:**

- We have increased symptom and temperature checks on all residents from two to three times a day.
- Residents have been provided a mask to wear when they are out of their apartment; staff will remind them often to wear their mask properly.

**We will continue to follow the other protocols which we have had in place during this time, as directed by the authorities, such as:**

- Restricted access to only essential visitors.
- Travel to only medically necessary appointments outside the community.
- Social distancing.
- Dining and group activities are limited per CDC guidelines.
- Enhanced cleaning each shift of all high traffic areas and touch points.

The residents are in good spirits. Thank you for keeping in touch and supporting them through this challenging time. When you speak with your loved ones, please encourage them to wear their mask, and to follow universal precautions. Our community will continue to support digital visits, and we will continue to apply new protocols as we see fit and communicate them accordingly. If there are further questions, please do not hesitate to reach out to the community.

Thank you,  
Senior Living Management



Savannah Grand  
Savannah Court  
Savannah Cottage  
Savannah Cove  
Hibiscus Court



Serving those in our care with respect while providing a supportive and enriching lifestyle.

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