



For the Joys of Senior Living

Innovative. Engaging. Enlivening.
Totally Captivating.

July 23, 2020

Dear Residents and Family Members,

We have been thrilled to reintroduce some outdoor entertainment and programs over the past few weeks. We are still awaiting recommendations and guidance from the Oakland County Health Division and the State of Michigan on when we can allow visitors indoors and reopen our dining rooms again. We will be sure to communicate with you as soon as we receive this information. In the meantime, these items will continue:

- Residents are able to enjoy walks outdoors or throughout the community at their leisure.
- Full housekeeping will continue in all residences.
- Complimentary lunch service and delivery will continue as planned.
- Individual transportation can be booked for any needs. Trips will be limited to one household per trip. This means that you will not be able to go with your neighbor somewhere due to not being able to properly socially distance.
- Health screening before entering the community will continue for all. Per Executive Order 2020-108, we will not be allowing guests indoors until further notice.
- Additional outdoor seating has been added for visitors, please see concierge if more is needed.
- Small group indoor activities and outdoor activities will continue to increase.
- As discussed in prior communications, we will continue to enforce appropriate social distancing and mask-wearing practices until further notice.

While we have your safety at the forefront, we also want to ensure your experience is pleasurable. We love to see visitors and encourage allowable outdoor gatherings with friends and family. If you are planning a visit, we would be more than happy to accommodate you and your family. We will ensure the visitation areas are fully disinfected and are staged with proper distancing in mind. You may also request a light snack and/or beverage for your guests at the Concierge's desk.

We thank you for all your cooperation and support to help us all achieve this! We will continue to do everything that we can to provide a happy and healthy environment for our beloved residents and valued team members.

Sincerely,

Nolan Poloney