



For the Joys of Senior Living
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July 17, 2020


Dear Residents and Family,

We have been advised by the Collier County Health Department that several residents of All Seasons Naples has tested positive for COVID-19 (coronavirus). As a result of potential exposure to our community, all residents are being asked to self-quarantine at the recommendation of the county government. This quarantine will be in effect for at least the next fourteen days, potentially expiring on July 31, 2020. It may be extended if additional residents test positive in the coming days. During this period, residents are to remain in their apartment homes and absolutely no visitors will be allowed on premises. Care givers will continue to be permitted, following already established screening protocols. We are asking for your understanding as we deal with this challenging situation that is now hitting so very close to our homes and hearts. I know we can count on you, the All Seasons residents and families, to support us in this difficult time, and I appreciate your patience and understanding.

All Seasons Naples is fortunate to have a caring and committed team, and together we will work diligently to ensure the well-being of our valued residents. While on quarantine, the All Seasons team will ensure that our resident needs are being met. We will continue to provide three meals per day, delivered to your apartment home. We will contact independent residents for daily checks on health and well-being, and we will arrange for delivery of any groceries or personal items needed. Assisted Living and Memory Care Residents will continue to receive meals and daily care as provided in their apartments. Transportation will be limited to essential medical needs only.

This can happen anywhere, and it happened in our community despite proactive measures that were implemented exceeding state recommendations and guidelines. These are difficult steps that we are taking, but they are necessary to stop the spread of this virus and to ensure the well-being of our susceptible population of seniors. We will be calling each one of you individually to answer any questions or concerns that you may have. We certainly need and ask for your support as we work through this unique challenge together.

Sincerely,


Joe Murgalo
Executive Director