

Ohio Outdoor Visitation

Guidelines as of July 20, 2020



Criteria for Trilogy Senior Living Communities to Offer Outdoor Visitation

- The facility has no more than five (5) active COVID-19 residents in-house.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Outdoor visits pertain to both **Assisted Living** and **Health Center** residents.
- Visits must take place **outside** in our designated visiting area.
- Visitors must be 16 years of age or older.
- A resident may not have more than 2 visitors at a time.
- All visitors and residents must be screened before their visit. Everyone must meet our screening criteria in order to participate in a visit.
- It is highly recommended that visits not include personal contact such as hugging, kissing, hand holding, etc.
- Visitors must bring and wear their own masks. Masks may be surgical, procedural, or cloth. Bandanas are not an acceptable mask for these visits.
- Residents must also wear a mask during visits. Resident masks are provided by our campus.
- Our designated outdoor visit space will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- We recommend that visitors stay in the designated visit space during the visit. Should you choose to walk the grounds with your loved one, you must maintain proper social distancing.
- Visits are limited to 45 minutes.

Legacy Visits

- Our campus will designate visit location in secured Legacy courtyard that will ensure social distancing requirements are met. Should a secured courtyard not be available, a designated and appropriately covered exterior space near main entrance will be used.
- Visitors will be instructed to gain access through exterior gate to courtyard, ensuring visitor does not enter/exit through the campus/neighborhood.
- Should a visit be conducted outside of a secured courtyard environment, it is the visitor's responsibility to remain with resident at all times.
- Visitors are to contact staff via the campus phone number at the conclusion of each visit so that the resident can be escorted back to his/her residence.
- Our screener will provide visitors with the campus phone number at the initial screening

How to Schedule a Visit

- To schedule a visit, you must call our campus between the hours of 8am and 5pm, Monday through Friday.
- Visits will be scheduled on a first come, first served basis.
- Visit dates and times will be based on schedule availability.
- Visits may occur between 8am to 11am and from 1pm to 5pm.
- Visits may be limited to 1 visit per week in order to accommodate all of our family visit requests.
- Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.