

# Indiana Indoor Visitation

## *Guidelines as of June 30, 2020*



### **Criteria for Trilogy Senior Living Communities to Offer Indoor Visitation**

- The facility will cease to allow indoor visitation if a new facility-onset COVID-19 resident or employee case is confirmed in the facility.
  - Fourteen (14) days must pass without a new facility-onset of a COVID-19 case occurring among residents or employees prior to visitation beginning once again.
- The facility has no more than five (5) active COVID-19 residents in-house.
- Facilities are also strongly encouraged to cease visitation if it is highly likely there has been COVID-19 exposure in the facility, even if testing has not been conducted or completed yet.

***Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.***

### **Visit Details**

- Children are permitted to visit.
  - Visitors with children must be able to manage them, and children must be able to wear a face mask during the entire visitation. Children under the age of 2 are not required to wear a mask per CDC guidance.
- No more than 2 visitors at a time per resident.
- All visitors and residents must pass our screening process before visiting. Visitors will also be screened at the end of their visit.
- Except for end-of-life visits, visits are not permitted with either Red or Yellow Zone residents, or with any resident showing signs or symptoms of COVID-19.
- Visitors must also attest to their COVID-19 status (i.e. testing results), and if they have had COVID-19, they must provide documentation (i.e., a doctor's note) that they no longer require transmission-based precautions.
- Visitors must sign an attestation acknowledging the risk of COVID-19 transmission prior to the initiation of the visit.
- Visitors must bring a mask and wear it upon entering the campus for screening and throughout the duration of the visit. Masks must be surgical, procedural or cloth. Bandanas are not an acceptable mask for these visits. Masks must be properly worn. If a visitor does not bring their own mask, we will provide masks for the first visit.
- Residents who are able to must also wear masks during the visit. Resident masks will be provided by our campus.
- Residents who have had COVID-19 must no longer require transmission-based precautions.

- Visits may occur between 8am to 11am and from 1pm to 6pm with no more than 2 scheduled visits per hour.
- Campus will designate **two indoor visiting areas** that are near an entrance and do not require visitors to traverse through a residential area and allows for proper social distancing between visitors and residents.
- Visits in a private resident room can be established for bedbound residents or those who for health reasons cannot leave their rooms. Accommodations will be made for bedbound residents with roommates, so safe visitation can occur.
- The designated indoor visiting areas will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- The campus will provide alcohol-based hand rub to visitors and demonstrate how to use it appropriately. All visitors must use alcohol-based hand rub prior to the initiation of the visit and at the end of the visit.
- Visitors and residents **MUST** maintain social distancing at all times and must refrain from hugging, kissing, touching, sharing food, drink or otherwise engaging in behavior that is not compliant with the CDC's social distancing guidance.
- Staff will observe and enforce social distancing compliance while providing auditory privacy.
- Visitors may provide food and beverage to residents consistent with dietary considerations, but food should not be shared between residents and visitors.
- Visits are limited to 45 minutes.
- Visitors must immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.
- **Any visitor failing to meet any of the above requirements will be asked to leave the campus.**

### **How to Schedule a Visit**

- To schedule a visit, you must call our campus between the hours of 8am and 5pm, Monday through Friday.
- Visits are scheduled on a first come, first served basis.
- Visit dates and times will be based on schedule availability.
- Visits may be limited to 1 visit per week in order to accommodate all family visit requests.

Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.

# Indiana Outdoor Visitation

## *Guidelines as of June 30, 2020*



### Criteria for Trilogy Senior Living Communities to Offer Outdoor Visitation

- The facility will cease to allow outdoor visitation if a new facility-onset COVID-19 resident or employee case is confirmed in the facility.
  - Fourteen (14) days must pass without a new facility-onset of a COVID-19 case occurring among residents or employees prior to visitation beginning once again.
- The facility has no more than five (5) active COVID-19 residents in-house.
- Facilities are also strongly encouraged to cease visitation if it is highly likely there has been COVID-19 exposure in the facility, even if testing has not been conducted or completed yet.

***Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.***

### Visit Details

- Visitors must be 12 years of age or older. Visitors with children ages 12 to 17 must be able to manage them, and children must be able to wear a face mask during the entire visit.
  - Special family circumstances warranting children under the age of 12 to visit can be approved by individual communities. Requests must be made in advance by calling our campus.
- No more than 2 visitors at a time per resident.
- All visitors and residents must pass our screening process before visiting.
- Visitors must also attest to their COVID-19 status (i.e. testing results), and if they have had COVID-19, they must provide documentation (i.e., a doctor's note) that they no longer require transmission-based precautions.
- Visitors must bring a mask and wear it upon entering the campus for screening and throughout the duration of the visit. Masks must be surgical, procedural or cloth. Bandanas are not an acceptable mask for these visits. Masks must be properly worn. If a visitor does not bring their own mask, we will provide masks for the first visit.
- Residents who are able to must also wear masks during the visit. Resident masks will be provided by our campus.
- Residents who have had COVID-19 must no longer require transmission-based precautions.
- Visits may occur between 8am to 11am and from 1pm to 6pm with no more than 2 scheduled visits per hour.
- Our campus will designate ***two outdoor visiting areas*** that ensure proper social distancing is in place for visitors and residents.

- Our designated outdoor visiting area will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- Visitors and residents **MUST** maintain social distancing at all times and must refrain from hugging, kissing, touching, sharing food, drink or otherwise engaging in behavior that is not compliant with the CDC's social distancing guidance.
- The campus will provide alcohol-based hand rub to visitors and demonstrate how to use it appropriately. All visitors and resident must use alcohol-based hand rub prior to the initiation of the visit and at the end of the visit.
- Our campus will also make available umbrellas to be provided upon family / resident request to provide additional barrier to sun and/or rain. Umbrellas will be disinfected and sanitized after each use.
- Visitors may provide food and beverage to residents consistent with dietary considerations, but food should not be shared between residents and visitors.
- Visits are limited to 45 minutes.
- Visitors must immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.
- **Any visitor failing to meet any of the above requirements will be asked to leave the campus.**

## Legacy Visits

- Our campus will designate visit location in secured Legacy courtyard and ensure social distancing requirements are met.
- Should a secured courtyard not be available, a designated and appropriately covered exterior space near main entrance will be used.
- Visitors will be instructed to gain access through exterior gate to courtyard, ensuring that the visitor does not enter/exit through the campus/neighborhood.
- Should a visit be conducted outside of a secured courtyard environment, it is the visitor's responsibility to remain with resident at all times.
- Visitors are to contact staff via the campus phone number at the conclusion of each visit so that the resident can be escorted back to his/her residence.
- Our screener will provide visitors with the campus phone number at the initial screening.

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- Visit dates and times will be based on schedule availability.
- Visits may be limited to 1 visit per week in order to accommodate all family visit requests.

Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.