

Kentucky Indoor Visitation

Guidelines as of June 29, 2020



Criteria for Trilogy Senior Living Communities to Offer Indoor Visitation

1. **Assisted Living / Personal Care** - Indoor visitation will be permitted at the campus beginning June 29, 2020, if on such day:
 - (A) The campus has no more than five (5) active COVID-19 residents in-house; and
 - (B) The campus has had no “new facility-onset” COVID-19 cases in the “preceding” fourteen (14) days among residents or staff.

2. **Health Center** - Indoor visitation will be permitted at the campus beginning July 15, 2020, if on such day:
 - (A) The campus has no more than five (5) active COVID-19 residents in-house; and
 - (B) The campus has had no “new facility-onset” COVID-19 cases in the “preceding” twenty-eight (28) days among residents or staff.

For purposes of these guidelines:

- “new facility-onset” does not include the new admission or re-admission of a resident who is COVID-19 positive.
- “preceding” means from the date when relevant symptoms were first observed or reported (or the date of testing, if asymptomatic) for the most recently identified resident or staff facility-onset COVID-19 case.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Visitors must be 18 years of age or older.
 - Special family circumstances warranting children under the age of 18 to visit can be approved by individual facilities. Requests must be made in advance by calling our campus.
- No more than 2 visitors at a time per resident.

- All visitors and residents must pass our screening process before visiting. Visitors will also be screened at the end of their visit.
- Except for end-of-life visits, visits are not permitted with either Red or Yellow Zone residents, or with any resident showing signs or symptoms of COVID-19.
- Visitors must also attest to their COVID-19 status (i.e. testing results), and if they have had COVID-19, they must provide documentation (i.e., a doctor's note) that they no longer require transmission-based precautions.
- Visitors must sign an attestation acknowledging the risk of COVID-19 transmission prior to the initiation of the visit.
- Visitors must bring a mask and wear it upon entering the campus for screening and throughout the duration of the visit. Masks must be surgical, procedural or cloth. Bandanas are not an acceptable mask for these visits. Masks must be properly worn. If a visitor does not bring their own mask, we will provide masks for the first visit.
- Residents who are able to must also wear masks during the visit.
- Residents who have had COVID-19 must no longer require transmission-based precautions.
- Visits may occur between 8am to 11am and from 1pm to 5pm with no more than 2 scheduled visits per hour.
- **Two indoor visiting areas** will be designated within the campus. ***Room visits that are not end-of-life visits are not permitted at this time.***
- The designated indoor visiting areas will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- The campus will provide alcohol-based hand rub to visitors and demonstrate how to use it appropriately. All visitors must use alcohol-based hand rub prior to the initiation of the visit and at the end of the visit.
- Visitors and residents **MUST** maintain social distancing at all times and must refrain from hugging, kissing, touching, sharing food, drink or otherwise engaging in behavior that is not compliant with the CDC's social distancing guidance.
- Staff will observe and enforce social distancing compliance while providing auditory privacy.
- Visitors may provide food and beverage to residents consistent with dietary considerations, but food should not be shared between residents and visitors.
- Visits are limited to 45 minutes
- Visitors must immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.
- **Any visitor failing to meet any of the above requirements will be asked to leave the campus.**

How to Schedule a Visit

- To schedule a visit, you must call our campus between the hours of 8am and 5pm, Monday through Friday.
- Visits are scheduled on a first come, first served basis.
- Visit dates and times will be based on schedule availability.
- Visits may be limited to 1 visit per week in order to accommodate all family visit requests.

Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.

Kentucky Outdoor Visitation

Guidelines as of June 29, 2020



Criteria for Trilogy Senior Living Communities to Offer Outdoor Visitation

1. **Assisted Living / Personal Care** - Outdoor visitation will be permitted at the campus if on such day:
 - (A) The campus has no more than five (5) active COVID-19 residents in-house; and
 - (B) The campus has had no “new facility-onset” COVID-19 cases in the “preceding” fourteen (14) days among residents or staff.

2. **Health Center** - Outdoor visitation will be permitted at the campus if on such day:
 - (A) The campus has no more than five (5) active COVID-19 residents in-house; and
 - (B) The campus has had no “new facility-onset” COVID-19 cases in the “preceding” twenty-eight (28) days among residents or staff.

For purposes of these guidelines:

- “new facility-onset” does not include the new admission or re-admission of a resident who is COVID-19 positive.

- “preceding” means from the date when relevant symptoms were first observed or reported (or the date of testing, if asymptomatic) for the most recently identified resident or staff facility-onset COVID-19 case.

Please note that the campus reserves the right to suspend visits to our campus at any time due to the fluid nature of the pandemic.

Visit Details

- Visitors must be 12 years of age or older.
 - Visitors with children ages 12 to 17 must be able to manage them, and children must be able to wear a face mask during the entire visitation.
 - Special family circumstances warranting children under the age of 12 to visit can be approved by individual campuses. Requests must be made in advance by calling our campus.

- No more than 2 visitors at a time per resident.

- All visitors and residents must pass our screening process before visiting.
- Visitors must also attest to their COVID-19 status (i.e. testing results), and if they have had COVID-19, they must provide documentation (i.e., a doctor's note) that they no longer require transmission-based precautions.
- Visitors must bring a mask and wear it upon entering the campus for screening and throughout the duration of the visit. Masks must be surgical, procedural or cloth. Bandanas are not an acceptable mask for these visits. Masks must be properly worn. If a visitor does not bring their own mask, we will provide masks for the first visit.
- Residents who are able to must also wear masks during the visit.
- Visits may occur between 8am to 11am and from 1pm to 5pm with no more than 2 scheduled visits per hour.
- Our campus will designate **two outdoor visiting areas** that ensure proper social distancing is in place for visitors and residents.
- The designated outdoor visiting areas will be cleaned and disinfected at the end of every visit and prior to allowing another visit to occur.
- The campus will provide alcohol-based hand rub to visitors and demonstrate how to use it appropriately. All visitors must use alcohol-based hand rub prior to the initiation of the visit and at the end of the visit.
- Our campus will also make available umbrellas to be provided upon family / resident request to provide additional barrier to sun and/or rain. Umbrellas will be disinfected and sanitized after each use.
- Visitors and residents **MUST** maintain social distancing at all times and must refrain from hugging, kissing, touching, sharing food, drink or otherwise engaging in behavior that is not compliant with the CDC's social distancing guidance.
- Visitors may provide food and beverage to residents consistent with dietary considerations, but food should not be shared between residents and visitors.
- Visits are limited to 45 minutes.
- Visitors must immediately notify facility if within 14 days of their visit they become ill with any COVID-19 signs or symptoms.
- **Any visitor failing to meet any of the above requirements will be asked to leave the campus.**

Legacy Visits

- Our campus will designate visit location in secured Legacy courtyard and ensure social distancing requirements are met.
- Should a secured courtyard not be available, a designated and appropriately covered exterior space near main entrance will be used.

- Visitors will be instructed to gain access through exterior gate to courtyard, ensuring that the visitor does not enter/exit through the campus/neighborhood.
- Should a visit be conducted outside of a secured courtyard environment, it is the visitor's responsibility to remain with resident at all times.
- Visitors are to contact staff via the campus phone number at the conclusion of each visit so that the resident can be escorted back to his/her residence.
- Our screener will provide visitors with the campus phone number at the initial screening.

How to Schedule a Visit

- To schedule a visit, you must call our campus between the hours of 8am and 5pm, Monday through Friday.
- Visits are scheduled on a first come, first served basis.
- Visit dates and times will be based on schedule availability.
- Visits may be limited to 1 visit per week in order to accommodate all family visit requests.

Families may be permitted more than one visit per week if there is excess schedule availability and as determined at our campus team's discretion.