

# COVID-19 Communication From Senior Living Management

July 7, 2020

Dear Savannah Court and Cove of Maitland, Residents, Families, and Associates:

At Senior Living Management, our primary goal is the safety and well-being of our residents and our caring staff. As we navigate this public health emergency, we hope to do so together, by consistently communicating openly with our residents and families.

We have implemented testing every two weeks of all associates. Today we learned of positive COVID 19 results from our associate testing. Any COVID -19 positive associates will remain away from the community until it is safe for them to return. Through contact tracing, any residents potentially exposed to a positive associate will also be tested.

**In response, we have enacted the following protocols, as provided by the DOH, CDC and other authorities:**

- Associates will continue to be tested every two weeks.
- We will continue symptom and temperature checks on all residents three times a day.
- Residents have been provided a mask to wear if they need to leave their apartment for a medically necessary reason, as well as when a staff member or third-party provider enter.

**We will continue to follow other protocols which we have been in place during this pandemic, such as:**

- Restricted access to only essential visitors.
- Social distancing, no communal dining or group activities.
- Enhanced cleaning each shift of all high traffic areas and touch points.

The residents and staff are in good spirits. Thank you for keeping in touch and supporting them through this challenging time. When you speak with your loved ones, please encourage them to wear their mask, and to follow universal precautions. Our community will continue to support digital visits. Please call the front desk to arrange a digital visit with your resident. We will continue to apply new protocols as we see fit and will communicate them accordingly. If there are further questions, please do not hesitate to reach out the community.

Thank you,  
Senior Living Management



Savannah Grand  
Savannah Court  
Savannah Cottage  
Savannah Cove  
Hibiscus Court



Serving those in our care with respect while providing a supportive and enriching lifestyle.

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