

COVID-19 Communication From Senior Living Management

July 3, 2020

Dear Savannah Grand of Columbus, Residents, Families, and Associates:

At Senior Living Management, our primary goal is the safety and well-being of our residents and our caring staff. As we navigate this public health emergency, we hope to do so together, by consistently communicating openly with our residents and families.

Last night we learned that a resident from our memory care community, who is at the hospital, has tested positive for COVID-19. They will remain away from the community until it is safe for them to return. Their family has been notified. We are awaiting testing results from the testing conducted this week for all residents and staff.

We are continuing to follow the following protocols, as provided by the DOH, CDC and other authorities:

- We have contracted with a third-party company to deep clean private and common areas potentially impacted.
- We have increased symptom and temperature checks on all residents from two to three times a day.
- Residents have been provided a mask to wear if they need to leave their apartment for a medically necessary reason.
- Our staff will remain in full PPE until advised otherwise.

We will continue to follow the other protocols which we have had in place during this time, as directed by the authorities, such as:

- Restricted access to only essential visitors.
- Social distancing.
- No communal dining or group activities.
- Enhanced cleaning each shift of all high traffic areas and touch points.

The residents and staff are in good spirits. Thank you for keeping in touch and supporting them through this challenging time. When you speak with your loved ones, please encourage them to wear their mask, and to follow universal precautions. Our community will continue to support digital visits. Please call the community to arrange a digital visit with your resident. We will continue to apply new protocols as we see fit and will communicate them accordingly. If there are further questions, please do not hesitate to reach out to me at the community.

Thank you,
Senior Living Management



Savannah Grand
Savannah Court
Savannah Cottage
Savannah Cove
Hibiscus Court



Serving those in our care with respect while providing a supportive and enriching lifestyle.

www.slm.net

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