

COVID-19 Communication From Senior Living Management

Families and Residents of Senior Living Management,

July 1, 2020

COVID-19 concerns have changed the world we live in. At Senior Living Management we are taking extraordinary steps to keep our residents and associates safe. The safety and health of our residents and staff continue to be our highest priority.

We continue to follow CDC and Department of Health guidelines in following precautionary measures, such as:

- Restricted access to only essential visitors.
- Social distancing, to include the continued temporary cessation of communal dining and communal activities.
- Enhanced cleaning each shift of all high traffic areas and touch points.
- Maintaining a screening process for staff, third-party providers, and essential visitors, which includes temperature checks upon entry, as well as detailed screening questions regarding their activities.
- Providing our residents with masks to use when they are outside of their apartment and for when staff members enter their apartment for care or services, and completing temperature checks multiple times a day for all residents.
- Requiring staff, third-party providers, and visitors to wear masks AT ALL TIMES.**
- Following established protocols if a positive COVID-19 result is received for residents or associates.

We have established a dedicated COVID19@slm.net resource email address for families and others to utilize if they have general COVID questions or concerns. If you have a specific question about a loved one, we encourage you to reach out directly to the Executive Director of that community. When there are updates specific to your community, you will receive an email from COVID19@slm.net. We will continue to apply new protocols as we see fit and will communicate them accordingly.

Through our Separate & Social programming, our dedicated staff continues to encourage our residents to stay active physically, mentally and emotionally through entertainment, brain games, exercise, virtual visits, and a variety of other fun opportunities - all with our hospitality mindset. Despite what is going on in the world, our residents and staff remain in good spirits, and your continued support is greatly appreciated

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Thank you,
Senior Living Management



Savannah Grand
Savannah Court
Savannah Cottage
Savannah Cove
Hibiscus Court



Serving those in our care with respect while providing a supportive and enriching lifestyle.

www.slm.net

covid19@slm.net