

# Your **Family** is Our Priority

## **WE'RE DOING OUR PART TO KEEP YOUR LOVED ONES SAFE AND PREVENT THE SPREAD OF COVID-19**

If you are caring for a loved one with Dementia, COVID-19 may put you in a tough situation due to their increased risk. It can make distancing, washing hands and wearing masks difficult to provide the care they need to keep them safe. While it may seem that a community is not the right choice for now, for many, it may be the best option. Considering the enhanced safety measures our community is taking, moving may make more sense than living alone or not getting the best care. Our memory care program can be especially helpful if your loved one requires regular assistance with the activities of daily living such as eating, bathing, and dressing or is isolated and could benefit from social and engagement activities.

## **THE PROTOCOLS BELOW REMAIN IN EFFECT FOR OUR COMMUNITY DURING THIS TIME:**

- Only essential personnel are allowed in the community. Visitation is restricted, other than certain visits to those receiving end-of-life care services. Everyone entering the community must pass screening criteria, including having temperature taken and recorded, and they must wear a mask at all times
- Diligently following a strict sanitizing schedule
- All staff wear masks while at the community and use personal protective equipment (PPE) when necessary
- All staff have temperature taken and are screened for symptoms prior to each shift
- All residents are monitored for symptoms of COVID-19 through regularly scheduled wellness checks

Additionally, we understand that connecting with your loved one is extremely important. There are a variety of other ways we can provide you with a way to communicate with them including telephone, Facebook, or video chat.

Finally, we are so proud and appreciative of our heroes who come to work at each of our Anthem communities every day, every shift. **Their compassion and commitment to our residents is unparalleled.** We are extremely grateful for each and every one of them and applaud their bravery and dedication as they continue to provide excellent care to our residents.

## **A MESSAGE FROM OUR COO**

*These are extraordinary times as the world faces historic challenges with the growing COVID-19 pandemic. The world may have changed, but our commitment to resident care and services has not. At Anthem Memory Care, we remain committed to the health and safety of our residents and staff as our number one priority. We continually monitor all federal, state, and local alerts, which provide updated requirements for senior living communities. Each and every day we take action to ensure we comply with recommendations to help prevent and mitigate the virus in our communities.*

*I am passionate about Anthem Memory Care and it is our privilege to Protect, Engage & Love people living with memory loss.*

*Lewis McCoy*

