



For the Joys of Senior Living
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Totally Captivating.

June 1st, 2020

Dear Residents and Family Members,

We are excited to tell you that we have been given approval to begin a Phased Reopening of our community! Our residents may begin enjoying a limited restoration of group activities. We cannot stress enough that residents must remain cautious, follow proper social distancing, and **always** wear a mask while outside of their unit. At this time, All Seasons of Rochester Hills will remain **closed to the General Public**. **Only Life Essential Visits** will be permitted during this phase. Listed below is a summary of adjustments, standards of practice and a breakdown of restored services beginning in June:

- Team members will continue wearing masks and gloves daily. In accordance with CDC recommendations, all contracted caregivers and residents will be required to wear a mask when in community common areas. To assist with this process, reusable masks have already been distributed throughout the build and will also be available at the concierge desk for team members and residents.
- ALL residents who leave their apartments will need to follow the social distancing guidelines set forth by the CDC. This means that you need to remain six feet away from all other residents and team members.
- All exterior doors will remain locked and the main entrance should be the only entrance used for entering and exiting the community. This will allow everyone to be health screened and documented upon entry. This is for all residents, essential caregivers, and All Seasons team members.
- Life Enrichment Activity Packets will continue to be distributed once a week as we begin to reintroduce small group activities.
- Groups Activities of 10 or less will resume. To participate in these activities, residents must sign up or reserve at the Concierge Desk. Please note, residents must wear a mask during the activity and decline from participating if they feel ill.
- Meal delivery will remain inside the resident units with three meals a day delivered. The Grand Dining Room and Bistro will remain closed until further along in the phased reopening.
- Wash your hands often! Take your temperature daily. Use hand sanitizer when soap and water is not available. Contact your primary care physician immediately if you are presenting signs and symptoms.

We understand that this has been a trying time for all, and we cannot thank you enough for your cooperation and support. Please accept our warmest greetings and know that we are grateful to have you as a part of the All Seasons family.

Sincerely,

Nolan Poloney
Executive Director