



For the Joys of Senior Living
Innovative. Engaging. Enlivening.
Totally Captivating.

May 28, 2020

Dear Residents and Family Members,

As you are aware, All Seasons of West Bloomfield began phase 1 for re-opening our community on May 15th. You did an amazing job of adhering to the guidelines and we are excited to be able to proceed to our next phase. We will continue following the Governor's order and plan accordingly to keep our residents and team members healthy.

Beginning June 1st, we will be implementing our next phase. Social distancing decals have been installed throughout the community indicating appropriate social distancing and best practices. Here are some changes that will take place as part of this phase:

- Team members will be wearing masks and gloves on a daily basis. In accordance with CDC recommendations, all contracted caregivers and residents will be required to wear a mask when in community common areas.
- ALL residents are still strongly encouraged to self-isolate whenever possible! You are welcome to leave your residence. We are no longer designating walking times. Please continue to follow the social distancing guidelines set forth by the CDC both inside the community and/or outside enjoying the fresh air and sun. This means that you need to remain six feet away from all other residents and team members.
- Housekeeping services will resume. A notice will be delivered the night prior to entering your residence. Services will include the following: linen, light dusting, kitchen and bathroom, and vacuuming. Residents must wear masks while team members are in the apartment home. Housekeeping will continue with daily trash collections at 3pm. Please do not store trash outside of your apartment. Housekeeping will knock on your front door when ready to collect, however, they do not enter your apartment home. Please have trash ready by the interior front door.
- Maintenance will continue with emergency work orders. Residents are to wear masks while team members are in their residence.
- Transportation will resume for essential appointments only. This includes doctors, dentists, etc.
- All exterior doors will remain locked and the main entrance should be the only entrance used for entering and exiting the community. This will allow everyone to be screened and documented. This is for all residents, essential caregivers, and All Seasons team members.
- Life Enrichment programs will resume small group activities 10 or less and all will need to follow the social distancing guidelines set forth by the CDC. Life Enrichment Activity Packets will continue to be distributed once a week as we begin to reintroduce small group activities.
- Wash your hands often! Take your temperature daily. Use hand sanitizer when soap and water is not available. Contact your primary care physician immediately if you are presenting signs and symptoms and remain in your apartment.

We cannot thank you enough for your cooperation and support. We look forward to continuing to provide a happy and healthy environment for you. To review past communications and reopening plan please visit All Seasons of West Bloomfield website at <https://www.allseasonswestbloomfield.com/> and select Covid-19 tab.

Sincerely,

Renée Sheena
Executive Director