



For the Joys of Senior Living
Innovative. Engaging. Enlivening.
Totally Captivating.

May 29, 2020

Dear Residents and Family Members,

We know the past few months have brought unprecedented change to our nation, our state, and our community. We thank each of you for your cooperation, resilience and perseverance. Due to your efforts, we are pleased to announce the beginning of our reopening plan, effective June 1.

General Guidelines

- Residents able to leave their apartments anytime of the day (no longer restricted to one hour daily)
- Social distancing signage in place
- Continued use of daily screening logs
- Continued requirement of masks for all residents, employees and essential caregivers
- Continued restriction of non-essential visitors

Life Enrichment Guidelines

- Continued distribution of Life Enrichment Activity Packets weekly
- Social distancing signs in every common room
- Up to 10 residents allowed per activity
- Residents required to be screened prior to joining activity
- Transportation for medical and financial needs (one resident, with gloves and masks; when possible, allow outside airflow)

Dining

- Continued delivery of breakfast, lunch and dinner to apartments

Housekeeping/Maintenance

- Continued requirement of masks and gloves for residents and caregivers while housekeeping/maintenance staff are present
- Continued collection of trash placed outside apartment doors
- Continued additional cleaning of all handrails, doorknobs, elevators and commonly used furniture/equipment
- Continued limited service of apartments to include bathrooms, kitchens, bedrooms, and laundering of linens/towels
- Continued "Emergency Only" completion of maintenance work orders
- Deep clean of common rooms after each group activity
- Only vendors providing essential services will be admitted, and only after complying with screening and PPE guidelines
- Additional housekeeping services limited to emergency cleaning only

In the coming weeks, we look forward to modified dinner service in the dining areas; full-service housekeeping to include vacuuming; and full maintenance services. We encourage you to stay safe by washing your hands often; taking your temperature daily; and using hand sanitizer when soap and water are not available. If you experience symptoms, contact your primary care physician immediately, and remain in your apartment.

Sincerely,

Rob Rowan
Executive Director, All Seasons Birmingham