

COVID-19 Communication From Senior Living Management

Dear Savannah Court of Lake Wales Residents & Families:

May 19, 2020

At Senior Living Management, our goal is the safety of our residents and our caring staff. As we navigate this public health emergency, we hope to do so together, by consistently communicating openly with our residents and families.

Today we are happy to report that the results of our community wide COVID-19 testing have all come back negative.

Of course, since the safety and health of our residents and staff remain our priority. We will continue to follow CDC guidelines regarding the following protocols:

- Restricted access to only essential visitors.
- Social distancing, to include the cessation of communal dining and activities, until further notice.
- Enhanced cleaning each shift of all high traffic areas and touch points.
- Maintaining a screening process for staff, third-party providers and essential visitors.
- Providing our resident's with masks to use when they are outside of their apartment, and when staff members enter their apartment for care or services.
- Requiring all staff, third-party providers, and visitors to wear masks at all times.

Thank you to our families for being so understanding and for continuing to support our residents. We love to deliver gifts for your loved ones, and we love to help facilitate virtual visits. Please coordinate with the community if you would like to schedule a virtual visit. Thank you to our residents for being so patient and considerate of your neighbors. Our Separate and Social program has been a success with our residents. Please check out our Facebook page for photos of some of our activities.

Of course, we will continue to apply new protocols as additional guidance and recommendations are made by the CDC or other authorities and experts, as we continue to provide the services you and your loved one come to expect from our staff. If you have any questions or concerns, please do not hesitate to reach out to us at the community.

Thank you for your patience,
Senior Living Management



Savannah Grand
Savannah Court
Savannah Cottage
Savannah Cove
Hibiscus Court



Serving those in our care with respect while providing a supportive and enriching lifestyle.

www.slm.net

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