

COVID-19 Communication From Senior Living Management

Dear Savannah Court and Cove of The Palm Beaches Residents & Families:

May 13, 2020

Senior Living Management continues to make the safety and security of our residents, families, and associates our highest priority. As we continue to navigate this public health emergency, we hope to do so through consistent and open communications with our residents and families.

We are happy to tell you that the former resident who we reported on May 12, 2020 to be positive for COVID-19 has had additional testing, and we were advised the first test was deemed a FALSE POSITIVE.

We will keep the increased response protocols in place, and will follow Department of Health Guidelines regarding testing. To be clear, we are not aware of any positive cases of COVID-19 at Savannah Cove and Court of the Palm Beaches as of this time

We will continue to keep you apprised of any updates.

In addition, we will continue the following protocols:

- Restricted access to only essential visitors.
- Social distancing, to include the cessation of communal dining and activities, until further notice.
- We have implemented enhanced cleaning each shift of all high traffic areas and touch points. We have increased the frequency of symptom and temperature checks, in conformance with CDC Guidelines.
- All residents have been provided masks to wear if they need to leave their apartment/room for a medically necessary reason.

We encourage family members and friends to call and/or use other resources to frequently communicate with your loved one if you are able to. We would also gladly deliver letters, gifts, or any other items that you drop off to your loved one. If you have not had the opportunity to schedule a “digital visit” with your loved one, please call us to arrange that for you. We have found that digital visits are helpful at a time when social distancing is necessary for everyone’s health and safety.

Of course, we will continue to apply new protocols as additional guidance and recommendations are made by the CDC or other authorities and experts, as we continue to provide the services you and your loved one come to expect from our staff.



Savannah Grand
Savannah Court
Savannah Cottage
Savannah Cove
Hibiscus Court



Serving those in our care with respect while providing a supportive and enriching lifestyle.

www.slm.net

covid19@slm.net



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If you have any questions or concerns, please do not hesitate to reach out to us at the community.

Thank you for your patience,
Senior Living Management



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