

Dear Residents, Families and Friends of Parsons House

We wanted to thank you all for your support during this craziest of times. Our strategies, built in conjunction with advice from local, regional and national agencies have been successful because of the partnership that we have with you. Thank you for your trust and respect for the changes we have rolled out in order to protect our community. This is a team effort, and we cannot get through this without you. We value our partnership in caring for and serving the residents at Parsons House and we are very proud that our work together has been successful in combating Infection and Outbreak in our communities.

We have been successful in infection control to date, in the unlikely event that someone contracted CV, we would maintain our transparency with you all and highlight that there is a case and then talk about what we are doing to minimize risk in the community.

Our ongoing goal has been to continue to maintain compliance with state and local authorities while, offering transparent communication to our families and partners, with the need for our residents to be engaged in life, with their families and friends inside the community as well as outside the community.

While the world and our communities are slowly trying to unfold CV lockdown, we are also starting to look ahead, and are assuming there will be an element of Infection Control in our lives for the foreseeable future. We are developing some tools so that you all can be clear on our Infection Control Plan and how it might affect your contact with residents and our teams. We are also starting to look at creative ways to get our communities back to a baseline that is more familiar which includes, infection free ways to visit in person, to go to the doctor for non- essential doctors' visits, to go to the store, to have folks come back into the community to volunteer, host music, and other programming.

As always please let us know if you have any questions, comments, concerns (or just want to schedule a facetime or zoom call with your mom or dad) we are here for you and appreciate our partnership.

Thank you,

Parsons Group Inc.