

SoCal Self Storage – COVID-19 Announcement

Dear Valued SoCal Customer,

As we continue to monitor the impact COVID-19 has on our communities, we would like to assure you the health and safety of our customers will remain our number one priority. To promote social distancing, we encourage our customers to make payments over the phone, by mail, or online at www.socalselfstorage.com. As directed by government authorities, we ask that any customers or team members who are ill or experiencing flu-like symptoms refrain from visiting their units or the facility.

We have taken the following precautionary steps for the benefit of our customers and our team members:

- **Increased Cleanliness** – we have increased the amount and frequency of cleaning and disinfecting being completed at the facilities (door handles, cart handles, counter tops, desks, pens, access code keypads, elevators, etc.).
- **Disinfecting Wipes** – our facilities are currently equipped with disinfecting wipes for customer use while onsite (subject to availability).
- **Social Distancing** – We have adjusted our meeting and social gathering procedures to honor current social distancing and state and federal guidelines and have requested team members to stay home from work if they experience flu-like symptoms. (For more information on current guidelines and up-to-date news releases, please see the California Department of Public Health at www.cdph.ca.gov.)

Currently, all SoCal Self Storage locations in Southern California are open and operational. Our utmost desire is to be available for our customers and to maintain standard operating hours. **However, please be aware, changing conditions could require us to modify or limit access hours to our facilities on a case-by-case basis and without notice. As a worst-case scenario, we may also be required to close our facilities if instructed to do so by government officials or if we deem it is in the best interest of our customers and/or our team members.**

Please continue to visit our website at www.socalselfstorage.com or our Facebook page at <https://www.facebook.com/movingdayfun/> for further updates regarding any changes in business hours or potential closures.

As always, we would like to thank all our loyal customers and express our deepest condolences to those who have been affected by the current situation. We will continue to closely monitor any new developments and respond accordingly.

If you have any questions or concerns, please feel free to reach out to your specific storage location as needed. Thank you for your patience and understanding during this difficult time.

Sincerely,

SoCal Self Storage