

Open Letter From Our Chairman

Thank you for allowing me to share a few thoughts with you regarding the Covid-19 crisis California is experiencing.

You have given us the greatest privilege; caring for your loved one. We take this responsibility very seriously, and we want you to know it. Our first priority has been to protect our residents. Our second priority has been to protect our team members. And finally, we want to protect the communities we serve.

Out of an abundance of caution, we have diligently followed the recommendations of the C.D.C., of local and state health authorities, and of our private healthcare consultants. In most cases, we implemented measures before they were mandatory. Our website lists the specific precautions we have taken, so I will not repeat that. While we understand this has created some inconvenience, we are proud of the steadfast commitment our staff have to your loved ones.

I want you to know that I understand your concerns. In addition to being the Chairman of our organization, I also have family members living in one of our assisted living buildings. I have many of the same fears and worries you have, and this will continue to drive my passion for getting this right. I deeply appreciate your understanding and patience with this constantly changing situation.

I wish you and your extended families good health.

Respectfully Yours,

Garrett Loube
Chairman