

To our customers:

In light of the novel coronavirus (COVID-19), and its impact on communities across the world – we want to share some of the steps our managed storage facilities are taking to ensure the health and safety of our customers and employees.

As this is a quickly evolving situation, we have already implemented certain protocols in our stores and our offices and are closely monitoring for updates so we can make necessary changes with guidance from the Centers for Disease Control and Prevention, the World Health Organization and local public health agencies.

To date:

- We are increasing the strength and frequency of cleaning and sanitization in all stores.
- We are encouraging our employees to prioritize their health by practicing social distancing, frequently washing their hands and staying home if they are feeling ill.
- We have created contingency plans for all of our stores that can quickly and efficiently be put into place depending on the needs of the community.
 - As always, current customers can access their account on-line and new customers can rent units through our website.
 - We have customer support teams in place to answer phones and any questions you may have.

The health and safety of our customers and employees is and always will be our top priority, and we will continue to take whatever steps may be necessary to ensure we are doing our part to keep the community healthy.