



Dear Senior Living Management Residents, Families and Associates:

At Senior Living Management, our goal is the safety of our residents and our caring staff. There are no known cases of COVID-19 in any Senior Living Management communities.

However, the State of Louisiana, Department of Health has directed any licensed healthcare facility in Louisiana to immediately prohibit all non-essential visitors for thirty (30) days.

1. Essential visitors will be subject to additional screening and precautionary measures.
2. Hospice residents are not subject to this visitation restriction, but visitors will be subject to additional screening and precautionary measures.
3. Delivery services will no longer be allowed past the lobby of the buildings. We will work with our residents to find a way to get packages to the resident's room.

We have implemented additional preventative measures which are consistent with the best practices in our industry, including additional training, enhanced cleaning, resident & employee surveillance and the procurement of additional supplies.

However, following these procedures will not guarantee success in keeping the virus out of our communities. Should the virus get into one of the buildings, we will take additional aggressive steps to contain it.

We are all in this together. Our best chance of success is if everyone follows the CDC guidelines: Wash your hands regularly and stay away from the communities if you have any reason to believe you have been exposed to COVID-19 or if you are sick in any way.

We continue to monitor the evolving COVID-19 situation. We will notify you of additional changes to our operations as we learn more.

To help you and your families be better prepared for a COVID-19 outbreak, we encourage you to review the information posted on the websites below:

- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- <https://wwwnc.cdc.gov/travel/page/covid-19-cruise-ship>

If you have any questions, please email me at covid19@slm.net.

Thank you

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