



To Our Residents, Family Members & Responsible Parties:

We know many of you are concerned about the spread of COVID-19 (the new coronavirus) and how it may impact us here at Sunnyside Meadows. Ensuring residents are cared for in a safe and healthy environment is our first priority. At this time, we don't have any cases in our community. The Centers for Disease Control and Prevention (CDC) have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19. Below are some examples of how you can help protect the residents, as well as prevent the spread throughout the community.

At this time, we request that family and friends do not visit the community. Out of an abundance of caution, we are limiting all visitors to our community unless absolutely necessary (such as end-of-life situations or when a visitor is essential for the resident's emotional well-being and care). We are posting signs on our entryway doors to notify visitors of this policy and actively screening individuals, including staff, who need to come into the building. Visiting hours will be temporarily restricted to: 9am – 7pm daily. All visits will be restricted if COVID-19 is identified in the local community, or per updated guidance from the CDC, CMS, or state and local health departments.

We understand that connecting with your loved ones is incredibly important, and there are a variety of other ways you might consider communicating with them. These may include telephone or video chat (Skype, FaceTime, etc.) Our Life Enrichment Team can assist you with this. If you believe a visit to the community is necessary, we request that you contact the nurse on duty or the Executive Director prior to your arrival.

Please make sure we have your most current, emergency contact information. We want to make sure we efficiently communicate with you should there be any new developments. Please reach out to Marsha Anderson (Administrative Assistant) or Valerie Valdez (Business Office Manager) with your updated contact information.

Our community is following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing gowns and gloves when interacting with residents who present symptoms. We also are staying up to date with the CDC recommendations as they are updated. In addition, our community is in close contact with the local and state health department, and we are following their guidance.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact our community, 503-878-8550.

For additional information, please visit the CDC's coronavirus disease [information page](#).

Sincerely,

James Culmore
Director of Operations/Interim Executive Director