



The health and wellness of our residents and team members remains our number one priority. Radiant Senior Living, and our communities, have been implementing extra precautions since the first reports of confirmed Coronavirus cases in the United States. We are following the guidance of the Centers of Disease Control (CDC) and state guidelines in each of our locations.

Community Response to COVID-19:

- We have detailed and specific plans in place for a wide range of emergencies and illnesses like this. Our staff is trained in infection control practices and we follow these protocols each and every day. We have made sure additional training has been conducted with all our staff.
- We are discontinuing public outings and public events at this time.
- Medical appointments will not be disrupted.
- We are restricting visitation as listed below and as posted on our community doors.
- We are temporarily restricting visiting hours to Monday through Friday, 9 AM to 5 PM.
- All visitors, staff, and vendors will be screened by a community employee.
- All visitors must sign in, sharing their contact information, agreement to policies regarding COVID-19, and confirmation of absence of risk factors.

Screenings Include:

- Identifying signs or symptoms of a respiratory infection – fever, sore throat, cough, or shortness of breath.
- Identifying contact, within the last 14 days, with someone with a confirmed diagnosis of COVID-19, or under investigation of COVID-19.
- Identifying travel to countries with sustained community transmission within the last 14 days, or contact with similar persons.

If a Confirmed Case Were to Occur:

If a confirmed case of COVID-19 were to occur within one of our communities, we will continue to act in full compliance with local and state health authorities as well as the CDC. We will follow guidelines to decrease chances for exposure.

Visitor Guidelines:

As a reminder, older adults can be particularly vulnerable to the spread of illnesses, so we are asking everyone who comes into contact with our community and our community members to be especially vigilant at this time:

- Washing hands frequently and sufficiently
- Cleaning and wiping down frequently touched surfaces
- Limiting contact with others and avoiding visits to the community if they are feeling ill
- Notifying staff immediately if they are feeling ill
- Notifying the community if they develop symptoms of COVID-19 after visiting our community



Visitor Protocol: We are following local and state guidelines regarding visitor protocol.

Communities Outside of Washington State: We are limiting visitation to essential individuals only (a maximum of two people per resident), and only after being screened by staff.

Essential Visitors Include:

- Facility Staff
- Vendors
- Licensing/ Survey Staff
- Outside Medical Personnel
- Adult Protective Services Staff
- Long Term Care Ombudsman and Deputies (not volunteers)
- Friends or Family Members visiting during end-of-life stages
- Friends or Family who are essential for the individuals' emotional well-being and care

Communities in Washington State: We are limiting visitation to the below restrictions, and only after being screened by staff.

- Only 1 visitor per resident per day
- Visitor must be an adult
- Visit takes place in resident's room

The above restrictions do not apply to end of life situations, in all cases, visitors must be screened before entry.

Going Forward:

As we navigate this challenge, we remain focused on providing exceptional care and service for our residents. This includes sharing regular updates and information and taking any precautions required to limit the spread of illness or misinformation. We are thankful to our care staff and care partners in their efforts to provide the best in care and comfort for our residents.

We are confident in the guidelines set forth by the CDC and our local Department of Health. We encourage the local community to be proactive in preventing the spread of disease, but to avoid unsubstantiated rumors. For more information, please visit: https://www.cdc.gov/?mc_cid=ab223b0f90&mc_eid=a54bab434e

For Updates:For questions please connect with the Executive Director of our communities.

We will also continue to provide updates on our Facebook pages. Please visit our [Facebook page](#) or the Facebook page of one of our Radiant communities.

Thank you for your understanding with extra protocols at this time and for being diligent about your own response to this virus. To read our tips on preventing the spread of illnesses, visit: <http://blog.radiantseniorliving.com/preventing-the-spread-of-illnesses/>