

# Your guide to our employee satisfaction ratings

Americare Senior Living is committed to providing the information you need to make informed decisions about your future workplace environment and culture. As part of that commitment, we now post our employee satisfaction ratings online. We've developed this guide to help prospective job seekers understand how we capture and report our employee satisfaction ratings.

#### About our survey

Americare Senior Living utilizes the Employee and Careers Feedback Program through The National Research Corporation, NRC Health (formerly My InnerView™). The survey asks current employees to evaluate their overall loyalty and perception of our work environment in order to identify areas of improvement.

# Who receives the survey?

The survey is mailed to all current Americare Senior Living employees. Employees are asked to complete the survey and provide comments regarding their experience working at Americare.

### Does Americare post all comments?

Americare is committed to transparency. That means posting all relevant feedback – whether it's positive or negative. However, we do not post comments that are libelous, profane, or those that risk the privacy of our employees. Every star rating is published regardless of comment status. Names are not displayed through the online ratings and commentary reviews. All personally identifiable information is removed prior to display.

### Can anyone complete the survey?

No. Only current employees. Therefore our results are based entirely from employees who have worked at our communities.

## **Redacted names**

Employee and resident names are redacted for privacy purposes.