Accessibility Policy

Pinnacle is committed to providing usable and accessible content to all of our users, including those with disabilities. We are taking steps to ensure our sites will adhere to level AA of the World Wide Web Consortium’s Web Content Accessibility Guidelines (WCAG 2.0). These guidelines set forth four primary principles that accessible websites should be:

- **Perceivable** – Information and user interface components must be presentable to users in ways they can perceive
- **Operable** – User interface components and navigation must be operable
- **Understandable** – Information and the operation of user interface must be understandable
- **Robust** – Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies

We are constantly striving to improve the accessibility of our website to ensure we provide equal access to all of our users. Therefore, if you have feedback or concerns related to the accessibility of any content on this website, or have ideas or comments that would help us improve the accessibility and usability of our website, please contact us at customerservice@pinnacleliving.com. If you have encountered a specific issue with the site, please include the web address or URL where you experienced difficulty and describe the specific issue(s) you have encountered.