

# WRH

# 2018

*Awards of Excellence*

North Carolina Region

## **Property Manager of the Year**

Afiya Alexander

### **Zero Employee Turnover**

Concord Pointe  
Mill Pond  
The Oaks at Cherry

### **Excellence in Compliance**

The Havens at Willow Oaks

### **Excellence in Training Compliance**

Mill Pond

### **Excellence in Training Performance**

Dale Neeley

### **Excellence in Overall Customer Satisfaction**

Ashley Square at South Park  
The Havens at Willow Oaks  
Mill Pond  
Dobbins Hill

### **Excellence in Online Reputation-Apartment Ratings**

Montgomery Gardens  
Nia Point  
Springfield Gardens  
The Havens at Willow Oaks

### **Excellence in Online Reputation – Facebook**

Greens of Concord  
Dobbins Hill  
Montgomery Gardens  
Nia Point  
The Havens at Willow Oaks

## **Service Manager of the Year**

Dale Neeley

### **Lowest Resident Turnover**

Montgomery Gardens  
The Havens at Willow Oaks

### **Expense Savings (Controllable Expenses Under Budget)**

Springfield Gardens  
Greens of Concord

### **Lowest Bad Debt**

Ashley Square at South Park  
The Havens at Willow Oaks

### **Highest Economic Occupancy**

Mill Pond  
The Havens at Willow Oaks

### **Most Improved Rental Income**

Mill Pond  
Piedmont Pointe

### **Most Improved Property (NOI Growth)**

Springfield Gardens  
Piedmont Pointe

### **Top Performing Property – Controllable NOI Budget Variance**

Piedmont Pointe  
Greens of Concord