



HERITAGE HILLS

A Pacifica Senior Living Community

INDEPENDENT LIVING • MEMORY CARE

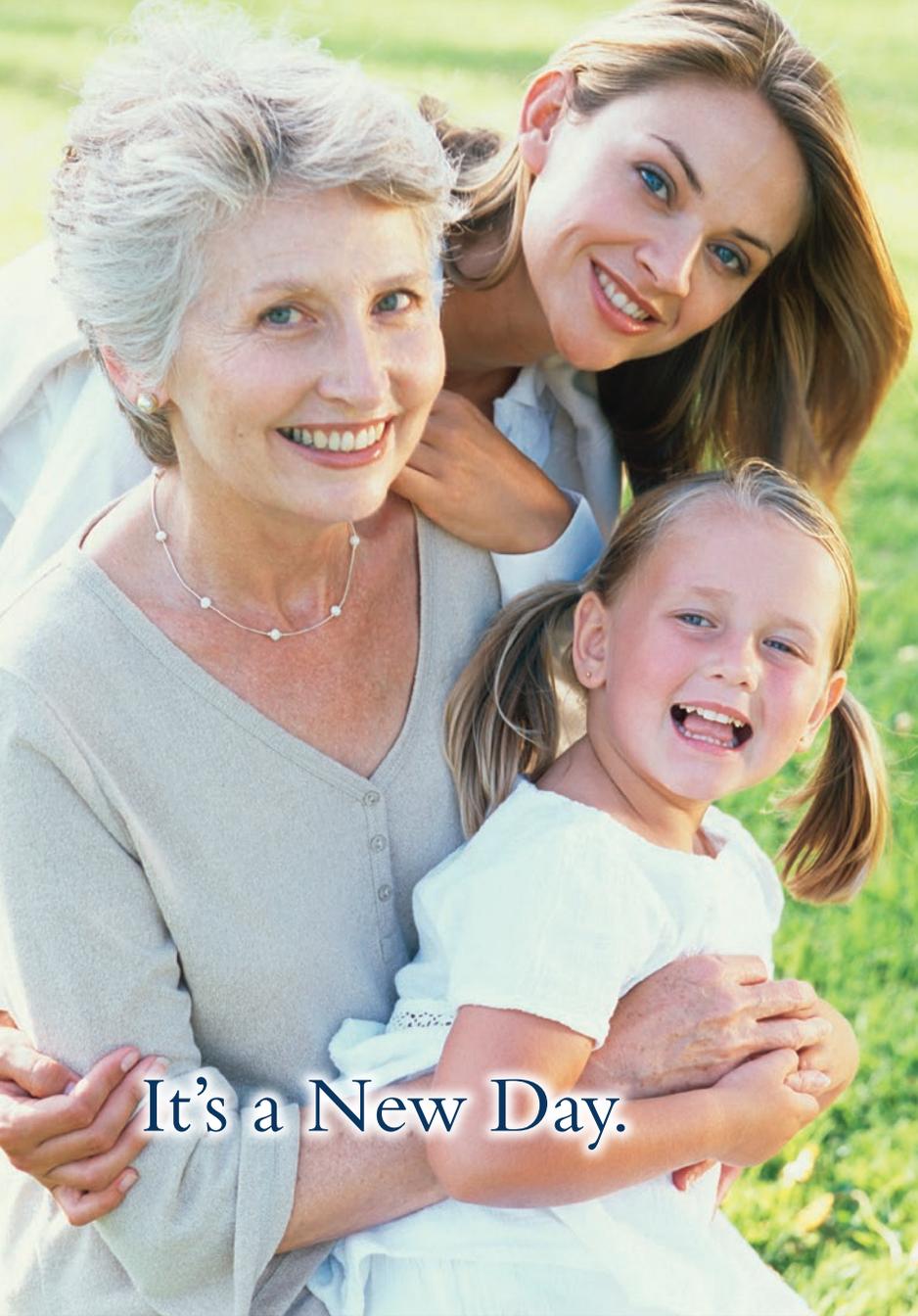
It's a New Day.

And It's Yours!



Our Mission

Privately owned, Pacifica Senior Living strives to create a lifestyle of independence and peace of mind for each individual and their family. We do what we love and what we truly believe in – providing compassionate, personalized care services with dignity and respect. Our dedicated, professional team supports each resident and goes above and beyond to help them feel at home.



It's a New Day.

At Pacifica Senior Living, we don't expect our residents to "fit" into one of our communities. We've designed our communities to "fit" them – to meet their different needs, preferences, dreams and goals. From independent living to assisted living and memory care, our communities welcome residents to live by their own design.

Our communities provide residents with every service and amenity they need, want and *deserve* to live each day just as they choose. We respect their individuality and understand that each person is in charge of the direction his or her life takes. We're simply here to support them. Every step of the journey.

And It's Yours!

Senior Living Services

Pacifica Senior Living communities offer a variety of care and lifestyle choices to support our residents in living well.

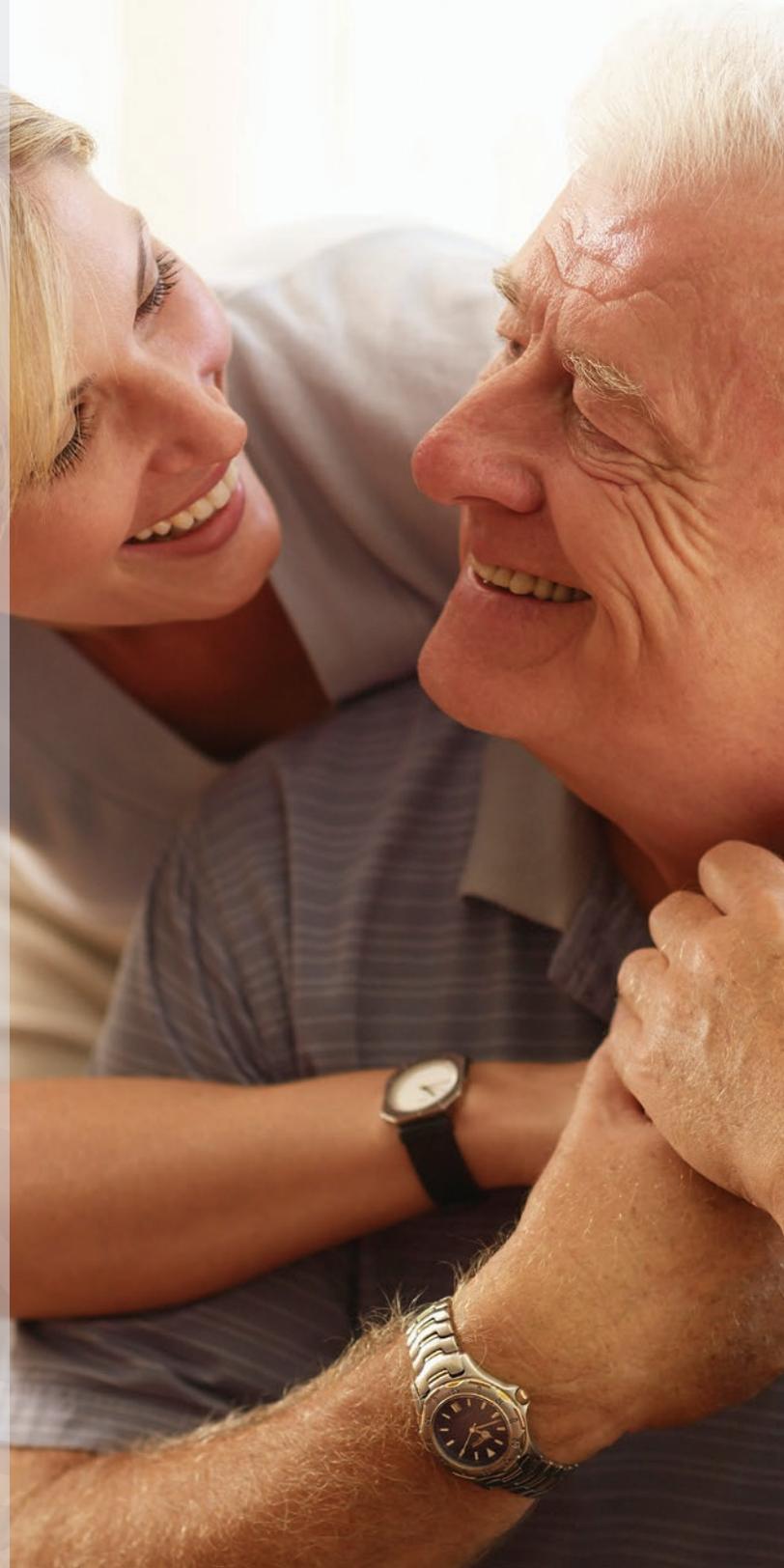
Independent Living

Active seniors retire to carefree living at its best. No housework. No yardwork. *No worries.* Just time to spend as they choose. Our communities feature spacious apartment homes, amenities, services and engaging programs – all designed to provide residents with the lifestyle to which they've aspired.

Heartland™ Assisted Living

Delivering the optimal balance of independence and support, Heartland™ Assisted Living helps our residents live fulfilling, dignified lives. Each resident has a customized service plan that meets his or her individual needs. With support available 24 hours a day, our residents enjoy assistance with activities such as:

- Meals
- Medication Management
- Bathing & Dressing
- Mobility
- Transportation



Welcome

Welcome to Heritage Hills an elegantly appointed senior living community that elevates Independent Living and Memory Care to a new standard of excellence.

Offering affordable fees for our Independent Living and Legacies™ Memory Care program Heritage Hills just may be the best value in luxury senior living in the area. Rich with amenities and services, Heritage Hills welcomes residents to enjoy a worry-free lifestyle that beautifully balances independence and support.

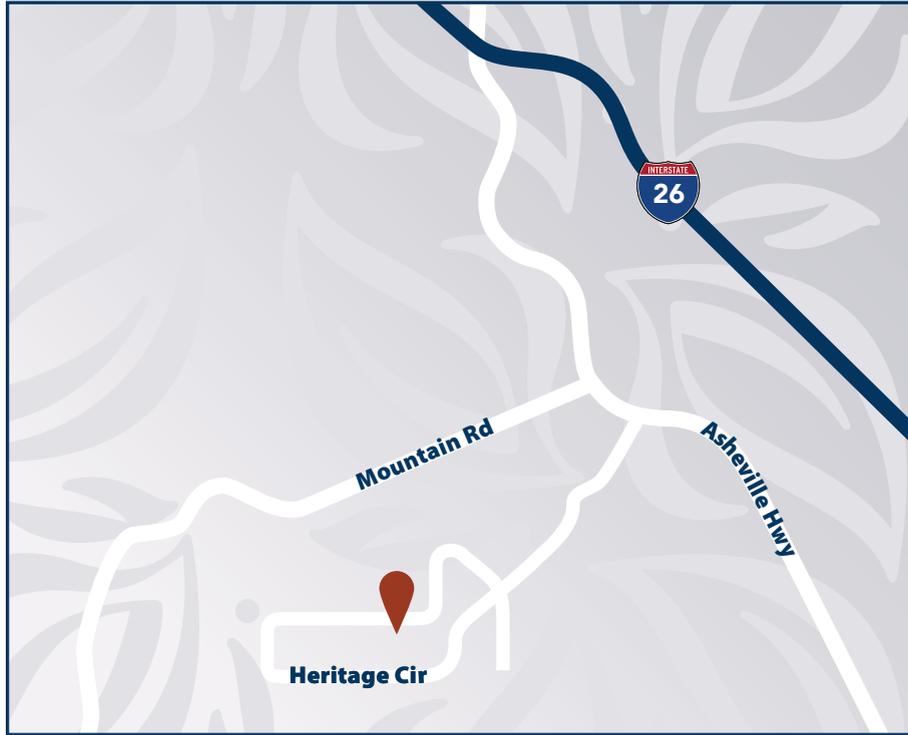
As a resident, you will enjoy the convenience of restaurant style dining; housekeeping, and transportation services among many other benefits. Hospitality and wellness are key components to life at Heritage Hills.

Heritage Hills has a variety of floor plans to offer you. You can be assured that your loved one is safe in our carefully monitored Memory Care community. And for our residents of Independent Living; you will have access to many amenities such as a Craft House, Woodworking shop, and library as well as computer lab.

Conveniently located, Heritage Hills is close to shopping, healthcare services, religious services and cultural and educational opportunities.

At Heritage Hills it's a new day. And it's yours!
Make the most of it. Right here.





Directions:

- From I-26, take exit 44 towards Hendersonville
- Follow Asheville Highway/Highway 25 south towards Hendersonville for approximately 3 miles
- Entrance to Pacifica Heritage Hills will be on your right
- Once you have entered the community, veer to the left at the fork in the road. The Legacy's is the first brick building you will reach. Continue past, to reach the Sales office.



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Lic # HAL-045-123



Floor Plans *(Independent Living)*



One
Bedroom A

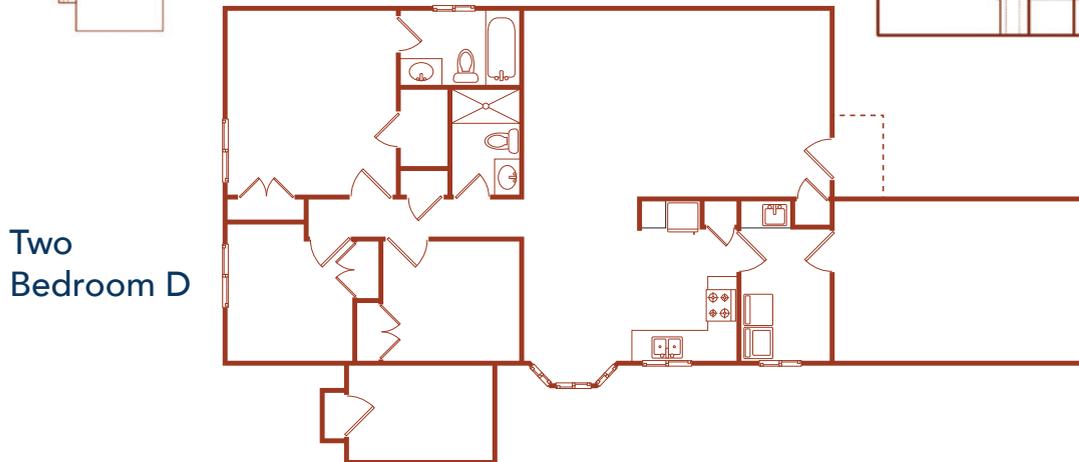
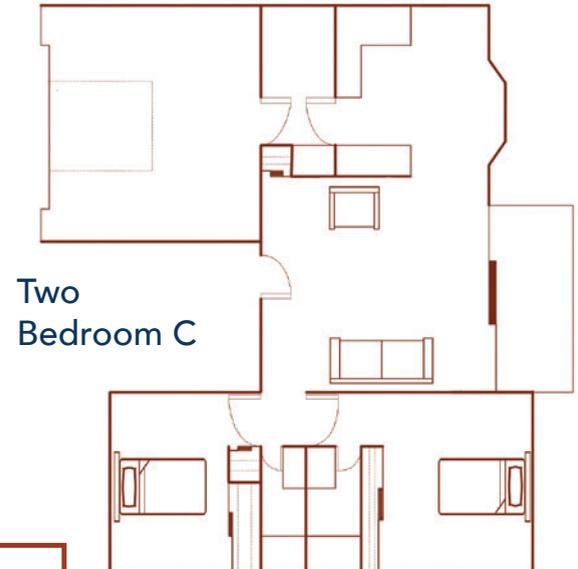


Two
Bedroom A



One
Bedroom B
"Trillium"

Floor Plans *(Independent Living)*



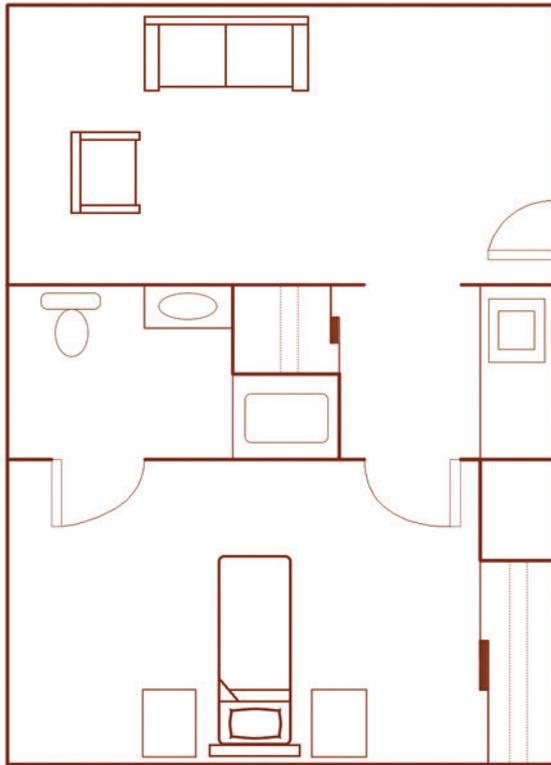
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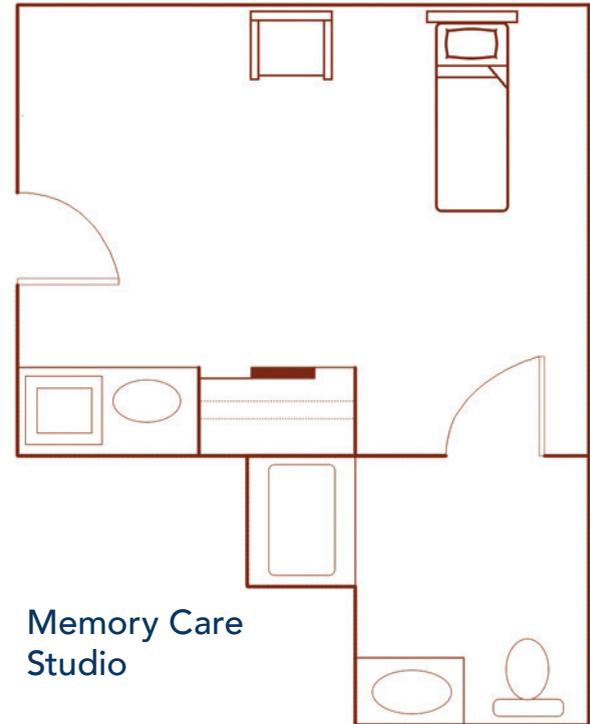
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Floor Plans *(Memory Care)*



Memory Care
One Bedroom



Memory Care
Studio



Independent Living



Heritage Hills provides seniors with the opportunity to enjoy every minute of their retirement. That's because the Heritage Hills Independent Living experience provides everything you need to make the most of your retirement years. With fine features, amenities, and attentive service, you will feel right at home in your accommodations.

Independent Living includes:

- Housekeeping services
- Daily programs and activities
- Scheduled transportation services available
- Maintenance of your cottage (indoor and outdoor)
- Landscaping
- Access to clubhouse, craft house and woodworking shop
- Emergency response system
- Basic Cable included
- Beauty/Barber Shop



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Legacies™ Memory Care



Our Legacies™ Memory Care Program provides those with Alzheimer's disease, dementia and other forms of memory loss with the support, care and respect they deserve in order to continue living a full, enriching life.

Memory loss affects different people in different ways. Our compassionate and highly trained Wellness Team creates a fully personalized care plan to meet each resident's unique needs, adapting plans as the behaviors associated with memory loss progress or change.

Our specialized approach to memory care is grounded in improving residents' quality of life. Residents engage in many interactive activities that, for example, improve coordination and strengthen social connections. One favorite program is Music and MemorySM, in which residents listen to carefully selected, individualized playlists of their favorite songs to help stimulate their minds, memories and cognitive functions.



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Respite Care



At Heritage Hills, we admire and respect those who care for their loved ones at home. But we also understand the challenges and stresses faced by a caregiver. There are times when you need a break from your responsibilities to focus on yourself.

Respite Care can provide you with the time and peace of mind you deserve while providing your loved one with 24-hour care and access to our engaging lifestyle.

This short-term stay option is also ideal for those considering a move to Heritage Hills. Respite Care allows you and your loved one to experience the support and services we provide on a trial basis.

Respite Care includes:

- Furnished apartment
- Access to 24-hour personal care and assistance
- Three balanced meals and snacks daily
- A variety of life enrichment programs and activities
- Full housekeeping and laundry services



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Independent Living Rates

One inclusive monthly fee* includes the following Independent Living services and amenities:

- Home maintenance
- Bi-weekly housekeeping
- Concierge service
- Scheduled transportation (bus and car)
- All utilities included (except phone)
- Basic cable
- Meticulous grounds and gardens
- Clubhouse amenities
- Life-enrichment programs and activities
- Large, appointed community room for gatherings
- On-site therapy
- Gracious library with computer room
- Beauty salon



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828.693.8510 | 3200 Heritage Circle | Hendersonville, NC 28791 | www.PacificaHeritageHills.com



Legacies™ Memory Care Rates

One inclusive monthly fee* includes the following memory care services and amenities:

- Apartment home maintenance
- 24-hour staffing
- Three nutritious meals served daily in a beautiful, family-style setting
- Assistance with meals as needed
- Support and encouragement with life-enrichment programs and activities
- Wellness checks
- Scheduling of medical appointments
- Scheduled Transportation to/from medical appointments
- Weekly Housekeeping (as needed)
- All utilities included (except phone)
- Basic cable
- Spa
- Meticulous grounds and gardens



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Legacies™ Memory Care

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Adult Day Program

Our Adult Day Program, offered in select communities, is alive with engaging, enriching activities that invite and welcome all seniors to participate. Just as our residents enjoy personalized care, so do our program participants. This is the perfect way to meet new friends and share new experiences.

Respite Care

There are times in our lives when we need a little extra help. Pacifica's Respite Care program is available to allow families an opportunity to rest from the daily tasks required for a loved one. Our program is also perfect for individuals who are recuperating from a hospital/rehabilitation stay, or to just simply experience the Pacifica lifestyle. Trained team members work together to enhance continued dignity and trust. We know the difference a smile and kind word can make.

Companion Living

Companion Living enables seniors to enjoy all the care, services and amenities of a Pacifica Senior Living community with the added benefits of forging a new friendship, enhanced well-being and the cost savings of sharing a suite, just to name a few.

Designed for *Living Well*

Our communities are designed to help our residents live well, surrounded by services, amenities and programs.

Dining

Dining is a delight at Pacifica Senior Living. Meals are prepared fresh daily by our on-site chefs and are served in beautifully appointed restaurant-style settings by attentive dining room staff.

Life Enrichment

Our Life Enrichment programs offer a variety of opportunities to meet new friends, discover new interests, exercise and maintain health, enjoy exciting outings and excursions . . . and so much more.

Transportation

A full-time, certified driver is available through the community's transportation department. Scheduled services take residents to nearby medical appointments, shopping trips, religious services, banks, postal services and more.

Pet Friendly

Pets are part of the family, so Pacifica Senior Living communities are pet friendly* and have designated pet areas for convenience.

**Weight limitations*





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For a list of Pacifica Senior Living communities, visit our website at

www.pacificaseniorliving.com



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