



Yokayo Veterinary Center

2300 N State Street

Ukiah, CA 95482

(707) 462-8625

www.yokayovetcenter.org

Financial Policy and Agreement

I hereby agree that in consideration for services to be rendered by Yokayo Veterinary Center, I am required to pay for services in full the day they are performed.

For surgical procedures, hospitalization, or extensive treatments, I understand a deposit may be required at the time of drop off and the remaining balance must be paid in full upon pick up of my animal.

I understand that, if for some reason prompt payment cannot be made, that payment arrangements must be made prior to all services rendered and the plan must be approved by the Hospital Manager or Managing DVM.

I understand that if there is an unpaid balance at 30 days and 60 days, interest charges will be accrued. If the balance remains unpaid at 90 days, I understand that my account will be sent to a collection agency and I am responsible for the full amount due as well as any collection expenses or legal fees.

I understand that if I need to cancel an appointment, I must provide at least 24 hours notice. If the appointment is not cancelled within that time frame, I will be billed a cancellation fee of \$50.00.

Yokayo Veterinary Center accepts cash, checks (with proof of Driver's License), Visa, Mastercard, Discover, and American Express. There are also other options of payment including pet insurance, Care Credit, and Scratch Pay (pending approval of an application). Returned checks will add a \$25.00 fee to my account and I will no longer be able to write checks to the Center.

I have read, understand, and agree to these terms.

Signature: _____

Date: _____