

Fwd: Regarding Ms. Fredaline

Wed, Aug 10, 2016 at 2:27 PM

This way a nice email regarding a care giver!

----- Forwarded message -----

From: **Joan Kimball**

Date: Wed, Aug 10, 2016 at 1:07 PM

Dear Karla,

I'd like to take this opportunity to tell you that we are very happy and comfortable here at Arbor Oaks. The CNAs do a very good job helping us in our day to day life. However, CNA Freddy has gone above and beyond for us. Her service is exceptional. She is an excellent worker, she is kind and caring, and she always takes an extra step for my husband. I want her hard work to be recognized, and I ask that this message is shown to her immediate supervisor.

Sincerely,

Joan and Alton Kimball