



ADMINISTRATOR'S LETTER

Dear Residents and Families,

I would like to say thank you to all the residents who took the time and filled out our Customer Satisfaction Survey. Your suggestions are very important to us. It is to inspire us to set the bar even higher for providing excellent service to you and your families. I am very happy to announce that we are planning to improve the lives of people living with dementia over this next year. We have collaborated with Ridgeline Management Company and our sister communities to develop and implement a new Memory Care program we are calling

"Moments." All our staff will be trained monthly and each month we will focus on different topics.

We believe that through moments we'll be able to:

- Help our residents become well-known to community staff
- Strengthen relationships between our staff, residents, and family members
- Improve caregiver wellness, engagement, and retention
- Help residents maintain their independence longer
- Reduce use of PRN antipsychotic medications

- Further our mission of "Creating environments where moments of joy, independence, and wellness are the focus each and every day."

I hope you have a wonderful February!

Yours in service,

Barbara Gawel

ADMINISTRATOR



Happy Birthday

We'll be celebrating with our friends who have February birthdays on Thursday, February 8th. Join us in the MP room @ 3:15 pm for cake, ice-cream, and singing. Birthdays for the month are:

Betty D.	February 02
Adelaide T.	February 06
Elodie P.	February 09
Barbara H.	February 11
Mickey M.	February 11
Helen S.	February 20
Tibbett V.	February 21
Irene F.	February 22
Carolyn M.	February 27
William Z.	February 28

SPECIAL THANKS

Tanglewood Trace would like to thank The Knights of Columbus for all their hard work at our Resident & Family Christmas party in December. Everyone loved the pictures with Santa, and candy cane treats. We would also like to thank you for the generous donation your facility made. We couldn't have pulled off such a great night without your help. Many thanks.

ROCKSTAR FOR 4TH QUARTER

Vanessa Willis

Vanessa has been a dedicated Tanglewood employee for five years now. Vanessa is single mother of two beautiful daughters, and one of them also works here at Tanglewood and is an exemplary employee trained by no other than Vanessa herself. As well as recruiting good help Vanessa has worked in our dining room as a server and has been recently promoted to Dining Supervisor, because of her hard work and dedication to her job. Vanessa is the kind of employee that works well without supervision, when I give her a task I know it will be completed in a timely manner and done right!!!! Vanessa rarely if ever calls off, she receives perfect attendance quite often and picks up shifts when needed because she doesn't want to see our residents receive poor customer service. Now let's talk about service. The residents love Vanessa she spoils them, she knows our residents so well that they often expect her to know their order and guess what she does!! Vanessa is hands down one of the best servers I have ever seen. Her hard work and determination to make Tanglewood a better place for our residents and employees makes Vanessa a priceless "rockstar" in my book.



Employee OF THE Month

OUR JANUARY EMPLOYEE OF THE MONTH IS LINDSAY CRUM.



Although Lindsay has only been here at Tanglewood a short time, the way she has performed throughout last month shows her hard work, sincerity, perseverance and diligence. The management team has taken a note of and appreciates her high level proficiency in handling the tasks assigned to her, her craving for perfection, her communication skills and her humble behavior with all the staff members and residents. You truly are an asset to the company. Keep up the good work.

Fun Times at Tanglewood



Music for the Month

FEBRUARY 6

J Jay Brook at 2:30 pm

FEBRUARY 7

Heather B "That's Amore"
at 6:30 pm

FEBRUARY 9

Nice & Easy Dancers
at 2:30 pm

FEBRUARY 14

Valentine's Day Tunes w/
Fred Walker at 6:30 pm

FEBRUARY 15

Mardi Gras Family Night
Entertainment at 6:30 pm

FEBRUARY 21

Penny Slots at 6:30 pm

FEBRUARY 22

Frozen In Time at 6:30 pm



Family Night

We would like to invite everyone to our Mardi Gras themed Family Night on Thursday February 15th @ 5:30 pm. We will begin the evening with light appetizers and drinks. Followed by some Mardi Gras entertainment @ 6:30 pm. This is a first come first serve basis, no reservations will be taken. We look forward to seeing all our residents & family there for a great night of fun.



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RIDGELINE
MANAGEMENT COMPANY

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FEBRUARY – WORD SEARCH

F	I	G	R	A	N	D	O	M	Q	S	M	O	Z	L
N	P	M	M	W	S	T	F	U	B	R	E	P	D	N
P	N	Z	M	F	R	U	T	E	Y	E	C	A	R	E
G	T	H	O	I	K	P	P	S	B	C	J	U	C	O
V	A	L	E	N	T	I	N	E	M	R	T	C	L	P
R	K	M	E	A	Z	N	N	J	R	X	U	W	K	H
I	O	Z	U	C	L	K	O	D	U	B	D	A	T	N
A	F	S	X	E	I	T	Q	S	N	Y	O	U	R	W
Y	H	V	E	L	K	H	H	V	K	E	G	W	G	Y
C	K	J	Y	S	S	T	S	Y	O	H	S	E	L	X
H	U	V	H	V	D	A	T	A	L	E	S	S	G	G
V	K	P	L	O	V	E	W	O	N	A	E	F	L	G
T	G	A	I	D	E	R	E	D	V	R	W	S	F	J
M	L	H	M	D	P	B	T	U	J	T	A	T	T	S
M	R	M	O	I	W	M	F	O	O	T	B	A	L	L

CUPID
DOG
EYE CARE
FEBRUARY
FOOTBALL

HEALTHY
HEART
KINDNESS
LOVE
PINK

RANDOM
RED
ROSES
SUPERBOWL
VALENTINE