

**Courtesy Patrol**

**Guardco Security**  
(209) 723-4273 or  
(209) 947-2219

**For Emergencies,  
Call 911**



**\*Please remember -  
Speed Limit is 15  
MPH within the  
Community Gates**

**Friends Make Good  
Neighbors!**

Don't forget our  
resident referral fee is  
**\$250.00**



*\*Received after resident  
has completed 30 days of  
residency*

**Maintenance Corner****Keeping Your Toilet Running  
Smoothly...**

*One of our #1 maintenance calls is  
clogged toilet. Here are some tips to  
help keep your toilet running smoothly.*

*\*Charges for plumbing calls for foreign items  
will be charged back to the resident.*

1. Do not flush baby wipes or cleansing wipes down the toilet.
2. Limit the amount of toilet paper you use before you flush. Single ply toilet paper is a great way to get more paper for your use.
3. If your toilet gets clogged, let us know. If you have a plunger you can try to see if that takes care of the issue. Sometimes the clog is unable to be unclogged with just a plunger.
4. Do not try to keep flushing the toilet for it will overflow.
5. A good monthly maintenance tip is to pour a healthy amount of Dawn liquid soap into your toilet bowl, about half a cup. The soap is denser and heavier than water and should drop to the bottom of the bowl. Let the liquid dish soap sit in the bowl for 20-30 minutes. After 20 minutes fill up a container with hot water and pour it into the bowl. This is a way to not only unclog a toilet without a plunger, but a good way to cleanse the plumbing of debris.

*Jon Lukshaw, Maintenance Lead*

*Remember! We are only a phone call  
away. Office # 357-2924*

**Important Numbers and Information**

**Emergency Maintenance Issues  
Castle Vista Maintenance After Hours  
(209) 643-9193**

*If no answer, please leave a message, we will return the call.  
Make sure to leave your name and address on the message and the issue at hand.*

**Castle Vista Times**

2300 Cascade Drive, Atwater, CA 95301

Phone # 209-357-2924

Fax # 209-357-7914

**Our Staff****Jennifer Krumm**

Community Administrator

**Kiran Prasad**

Marketing Director

**Denise French**

Activities Director

**Connie Torres**

Office Assistant

**Jon Lukshaw**

Maintenance Lead

**Richard Scott**

Painter

**Fabian Rios**

Maintenance Technician

**Whitney Smith**

House Keeping

**Preparing for Inspection Time**

Please do not wait until inspection time to report maintenance issues.

As we get ready for end of year unit inspections, we ask that you help us by letting us know ahead of time any maintenance issues that you may have.

No maintenance call is too small! From changing a light bulb to changing the batteries, we are here to get the job done.

During your next inspection we ask that you have your patio closet (hot water heater closet) clear of items in front of the doors. We also ask that this closet not be used as a storage unit. We will be opening this closet to change your air filters.

Residents that own pets, we ask that the day of your inspection they are on a leash or put away during the inspection. This is a stressful time for the animal since we are entering their home, and their instinct is to protect. Also, please remember to pick up after your pet. Please keep all porches clean of pet debris.

Things that we will be looking for: Patio clutter (make sure your slider is free of items), Carport clutter (make sure that your vehicle can park in



*Jon Lukshaw, Maintenance Lead*

your carport), also if you have two vehicles you must be able to park behind each other in your carport or park on the street. Do not park in the roundabouts there is not enough room.

We also will be looking for unauthorized modifications to the units. Please remember, all modifications to your unit must be authorized through the office and must be performed by a licensed contractor. If you are unsure of any rule listed in your move in packet or would like another copy, please contact the office.

**You will receive 48 hours notice  
prior to your date and time of  
inspection.**

Thank you for choosing Castle Vista  
as your home.



Please join us for our events

# October



**October 5th**  
@ 2:00 PM

**Merced Health & Behavioral Counseling**  
Get up-to-date information on behavioral counseling options.

**October 19th**  
@ Noon

**Castle Vista Chili Cook Off**  
Join us for National Chili Month with a cook off. Come cook, taste and win!

**October 27th**  
@ 2:00 PM

**Care First Talk - Medicare Part D**  
Get up-to-date information on Care First. Talk for Open Enrollment, Medicare Part D.

**October 27th**  
@ 7:00 PM

**Castle Vista Halloween Party & Karaoke**  
Join the fun! A costume party, games and karaoke with Jan & Friends.



CASTLE  
VISTA



Castle Vista  
Medieval Times Week